

Here is Paystation's return policy for scanners:

- No returned scanner will be accepted by Paystation without a Return Material Authorization (RMA) number.
- RMA numbers are provided by Paystation by calling 1-800-268-1440 (English) or 1-800-479-0614 (French).
- All returned merchandise must be shipped with freight charges prepaid (customer's expense). Paystation will not accept COD shipments.
- Merchandise must be returned in the original packaging. If the original packaging is not available, the merchandise should be packaged in a manner that prevents shipping damage.

The following will be deducted from the refund where appropriate:

- \$35.00 inspection fee — if the scanner box has been opened.
- Replacement ink cartridge if the ink cartridge package has been opened.
- Replacement charge for any missing or broken items.
- Freight to the customer from original order is non-refundable and will be deducted from the refund.
- Fulfilment fee from original order is non-refundable and will be deducted from the refund.
- A 15% restocking fee on all merchandise which was correctly supplied will be deducted.
- Replacement packaging if the scanner is not returned in the original packaging.

Please ship your scanner to:

PAYSTATION INC.  
4 – 6345 Dixie Road  
Mississauga, Ontario  
L5T 2E6